

Meghan Fay

meghanfay56@gmail.com ❖ 860-856-3008 ❖ Southington, CT ❖ Orono, ME

WORK EXPERIENCE

Bath and Body Works

Associate

May 2023 – Present

Plainville, CT

Bangor, ME

- Associate in 2 Bath and Body Works locations throughout the year. Plainville, CT, is the main store during the year, and Bangor, ME while at school.
 - Able to work in multiple different environments, with a lot of experience in a mall setting, and typical storefronts.
- Provided exceptional customer service by greeting and assisting customers, and responding to customer inquiries and complaints with a positive attitude.
- Managed a wide range of customer transactions at the cash register with efficiency and accuracy.
- Maintained knowledge of current sales promotions, policies regarding payment and exchanges, and security practices.
- Stocked shelves, set up displays, operated the cash register, and maintained a clean and organized store environment.
- Assisted in inventory control, including receiving and stocking merchandise.

Manor Inn Banquet Hall

Host

May 2021 – May 2022

Milldale, CT

- Efficiently managed guest reservations and seating arrangements, optimizing space utilization while ensuring exceptional guest comfort and satisfaction.
- Acted as a central communication hub between guests and service staff, facilitating seamless coordination and resolving any concerns with professionalism and empathy.
- Utilized persuasive communication skills to promote featured menu items and upsell additional services, contributing to revenue generation and enhancing the overall dining experience for guests.

Lake Compounce

Summer Operator

Month Year – Month Year

Bristol, CT

- Proactively addressed guests and resolved issues with professionalism and empathy.
- Contributed to high levels of guest satisfaction and repeat business for the park.

EDUCATION

The University of Maine

Majors in both Marketing and New Media

Orono, Maine

- 3.3 GPA
- Sisterhood and Personnel Director of Xi Beta Chapter of Chi Omega
- Circle of Sisterhood Philanthropy Member

SKILLS & INTERESTS

- **Skills:** Strategic marketing, brand ambassadorship, proficient in Adobe Products (Illustrator, Photoshop, Premiere Pro), GitHub, Canva
- **Interests:** traveling; yoga; working out; campus greek life; coding; eating; painting, film and television